

## **SYNOPSIS AND PRESENT POSITION:**

Chief Medical Officer, LSU HEALTH & HEALTHCARE Network  
(LSU HEALTH SCIENCES CENTER 2014)  
Former Interim CEO Interim LSU Public Hospital, New Orleans 2012-2013  
Former Chief Medical Officer, Interim LSU Hospital, 2008-2012,  
Russell C. Klein, M.D. Endowed LSU Professor of Medicine  
Faculty Department of Medicine,  
Section of Pulmonary/Critical Care 1991 to date  
(Louisiana State University School of Medicine, New Orleans, LA)  
Adjunct Professor, School of Nursing, LSUHSC, New Orleans  
Faculty, Tulane University HSC, Dept of Preventive Health, New Orleans  
Faculty Tulane School of Public Health & Tropical Medicine  
Director: LSU Mycobacterial /Tuberculosis Clinics  
Director: LSU-Wetmore Foundation METRO Region 1, OPH TB Clinics  
ACCP LA Governor 2011 2012  
US FULBRIGHT SCHOLAR &ALUMNI AWARDEE TURKEY 2002 2006  
US -VEF VIETNAM FACULTY SCHOLAR AWARDEE 2013

## **SPECIFICS OF CHIEF MEDICAL OFFICER ROLE AT LSU HOSPITAL**

### **2008- June 2013**

- \*Chief Quality Officer, Chairman CQM Dept of Quality and Performance mgm
- \*Medical Administration and Operations with direct supervision of Hospital Based & Ambulatory/Community Medicine Program Clinics,
- \*Supervising with direct report: Level 1 Trauma Program, Anesthesia Dept, Research Dept
  - \* Co-Supervising Hospital Based Services (Pathology/Radiology/Pharmacy)
- \*Coordinating LSU 7 HOSPITAL BASED CSYSTEM BASED Clinical Health Care Effectiveness programs
- \*Engage in Clinical Services Contracting with Direct control
- \*Supervising Disease Management/Population Health Programs
- \*Liaison with staff to enhance Patient safety/patient Experience programs with Patient Advocacy team directly reporting to me
- \*Monitor Patient satisfaction surveys and address issues pertaining to patient Complaints. /Grievances processes; Focus on Quality and Value of Care  
(With a motto of "Health Care Delayed may be Health Care Denied")
- \*Focus on HCAPHS/Press Ganey Surveys/Core measures and other Performance measures with emphasis of value based care
- \*Supervise JC /OPH/DHH/Regulatory Compliance /OPPE /FPPE processes
- \*Direct GME /Medical staff Office activities with close liaison and interaction with medical staff, school leadership and House staff to converge the Academic, clinical and training objectives with patient care services
- \*Physician Champion for full implementation of EPIC EMR
- \*Member , Transition team of a Public Private partnership to LCMC , a private corporation established to manage Interim LSU hospital's transition to University Medical Center (UMC)

**SPECIFICS of Chief Medical Officer, ILH /UMC June 2013-Dec 2013 as above post transition to Private Partnership with LCMC**

**SPECIFICS of role of Chief Medical Officer in Current position at LSU Health and LSU Health Care Network 2014 (A private 501-C3 entity under LSUHSC) Feb 2014 –to date**

Working directly with CEO in administrative leadership capacity  
Reporting to Network Board  
Leader for Quality Council Team dealing with Meaningful Use /Patient Experience Surveys/PQRS/GPRO/QCQR measures and reporting  
Lead for Patient Safety Council focusing on regulatory and Compliance issues  
Co Chairman for Credentials and establishing Peer Review processes  
Chairman, Clinical Physician Leadership Group (CPLG) as a surrogate of Medical Exec Committee in the Ambulatory setting  
New Program Business Growth Initiatives under the network  
Close liaison with Managed Care Medicaid and Medicare groups and Commercial Payers such as Blue Cross Blue Shield to transform into Value Based Quality programs and Incentive driven initiatives under LSU Health  
Working under the umbrella of LSUHSC to partner with Pharmacy Based Programs such as CVS health and Walgreen initiatives  
Clinical Lead for LSU Health Telemedicine and Telehealth Programs  
Co-Lead Liaison with Hospital systems LCMC/UMC/ OCHSNER

***SOME EXAMPLES OF SPECIFIC ACTIVITIES AND ACHIEVEMENTS RELATED TO CMO POSITION specially 2008 onwards***

- 1. Increase engagement of faculty/ MD from both LSUHSC and Tulane at ILH*
- 2. Enhance Community Liaison with increasing Access and Referral base*
- 3. Develop and Implement Evidence Based Referral patterns towards better utilization of services and value based care*
- 4. Coordinate IT and Quality Dept and Medical staff Office activities towards meaningful partnership that addressed the CMS/ JC/ regulatory standards through robust OPPE /FPPE and IPPE pathways*
- 5. Establish Patient Safety programs through Infection Control Dept/*
- 6. Convert CQM into a Comprehensive Quality Meeting with input and engagement of all depts clinical, facility, safety and patient centered approaches ; Direct report to me with targetted PDCA methodolgy and Fish diagram templates*
- 7. Merged the reporting of above to and with the Medical Executive Committee*
- 8. Established specific STS based CT surgery dept performance review as a sequele to FPPE*
- 9. Incorporate Community leaders and seek their engagement in # 6 as above*
- 10. Make the RCA/Sentinel events processes more transparent and robust as a system improvement process*
- 11. Engage faculty in specific Hospital based operations requiring their leadership such as Throughput / Discharge planning / ICU LOS etc*

12. *Developed and implemented Telemed programs ; ED Telestroke & Specialty Clinics etc*
13. *Successful “Big Bang “ implementation of EPIC through the system and continue with its upgrade*
14. *Streamlined and resurrected the Ethics Committee processes*
15. *Organized the Clinical Research Network through the Hospital and school IRB and established liaison with non NIH, pharmaceutical based Clinical Research program*
16. *Was the Clinical Lead for the national ONC Beacon HIE program in New Orleans representing LSUHSC and LSU hospital ; am currently partnering with same and LPHI through LSU Health*
17. *Monitor and Approval Officer for Clinical Contracts for Hospital and other Physician services*
18. *Developed a performance Dashboard for evaluation of # 15 as above*
19. *Physician Champion for all system based Chronic Disease Management*
20. *Incharge of all primary care and specialty Hospital Based Clinics with faculty/staff and other personnel directly reporting to me*
21. *Expanded existing programs such as Hepatology and Hep C*
22. *Started new programs such as Obesity Weight Management and Lifestyle balance*
23. *Started Group Clinics for Difficult to control Diabetes with multidisciplinary approaches to address the need for Quality Matrix goals*
24. *Developed a pilot Palliative Care Program*
25. *Established community liaison with Trauma Dept/ED and ICUs focussing on Prevention of fatalities and early intervention and coordination with the LERN ( La Emergency Response Network)*
26. *Designed and streamlined processes related to Emergency and Disaster Management with mock drills and policies*
27. *Created multidisciplinary engagement and buy in related to policies and processes in Care in Crises situations and Triage and protocol guidelines*

**CLINICAL ACADEMIC FOCUS:** TUBERCULOSIS/MYCOBACTERIAL DISEASES/NTM/NON- CF  
BRONCHIECTASIS/CHEST RADIOLOGY/PUBLIC HEALTH

**COMMUNITY FOCUS:** HEALTH CARE DELIVERY / SAFETY NET-COMMUNITY PARTNERSHIPS  
KATRINA RESPONSE /POST KATRINA RECOVERY COMMUNITY LIAISON WITH CITY CLINICS AND  
SYSTEMS UNDER LSU HEALTH FACULTY GROUP PRACTICE NETWORK  
Coordination and partnerships with community Clinics such as Daughters of Charity System, Exelth Health;  
St Thomas Community Clinic Programs